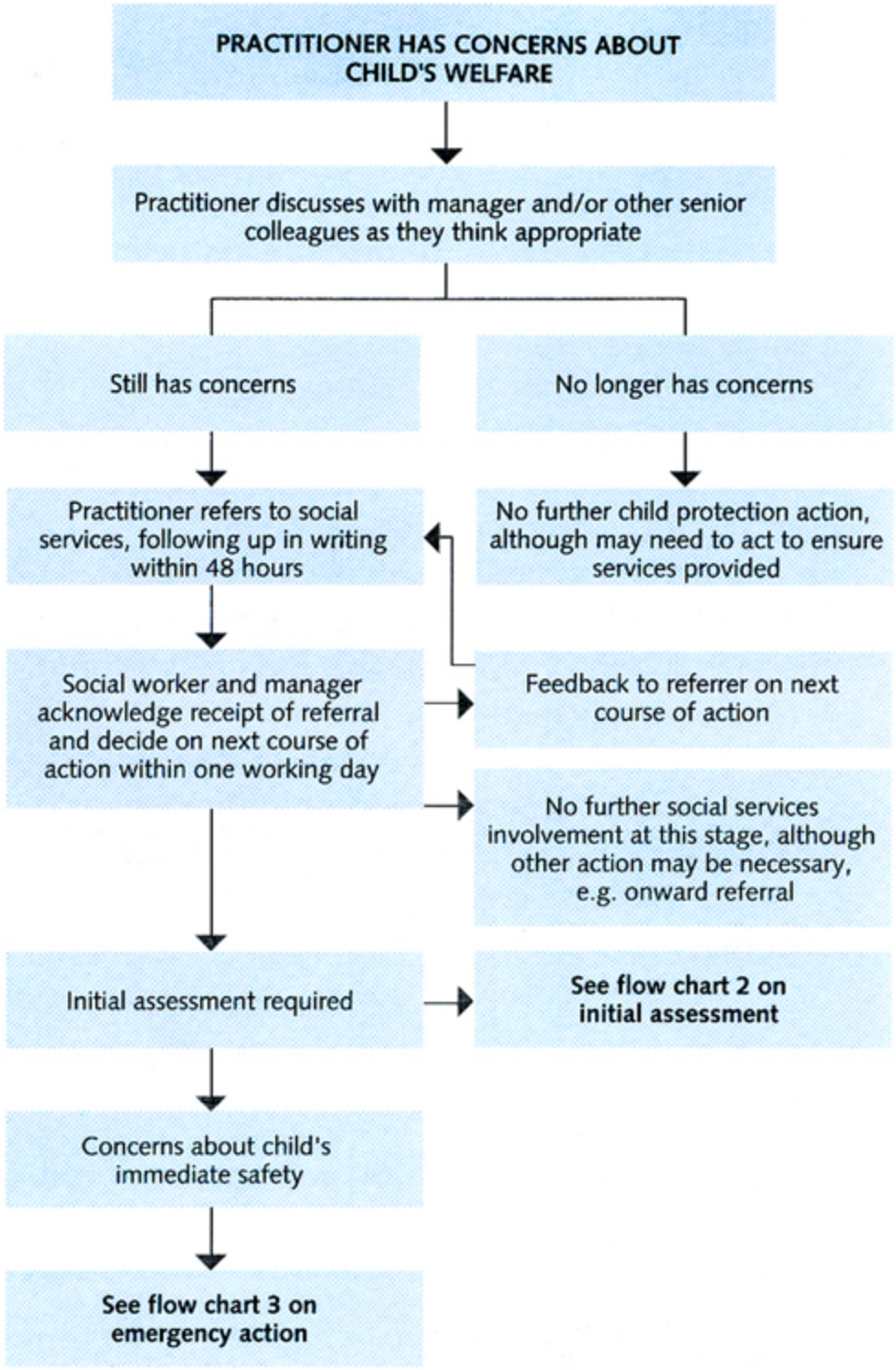
What happens in a child protection enquiry?

FLOW CHART 1:

REFERRAL